



GYM MEMBERSHIP EXTENSION POLICY

(Applicable across all gyms in West Bengal)

Membership extension policy has been discussed in detail. Keeping in mind, both the sentiment of owners and members, the gym owners forum came up with a membership extension policy, to be applicable on re-opening of gym operations across all gyms in Kolkata. This policy has been agreed-upon by the forum members after considering the huge losses that the gym owners have incurred in the last many months. To rectify and help the domain to survive and retain, the following extension rules have been set:

- All members who fall under quarterly, half-yearly or an annual membership category, and whose membership has expired during the lockdown phase, will be given an extension of 50% of the number of days the member has lost starting from the day the lockdown was implemented, upto the day the membership expired. This extension (No of Days) will be added to the membership tenure, on successful renewal of membership of either a quarterly or a higher category membership.
- All members who fall under half-yearly or an annual membership category, and whose membership is active at present, will be given an extension of 50% of the number of days the member has lost starting from the day the lockdown was implemented, upto the day the membership expired. This extension (No of Days) will be added to the membership tenure, on successful renewal of membership of either a quarterly, or a higher category membership.
- All members who fall under the monthly membership category, and have purchased the membership in the month of February or March, will receive no extension whatsoever.
- No Refunds/Reimbursements or transfer of Membership will be entertained for Gym being closed for the Lock Down period.
- No Refunds/Reimbursements or transfer of Membership will be entertained for services not availed Post the lock down period in spite of Membership still being valid.

NB: This policy is to be strictly implemented by all Gyms & Fitness Centers across west Bengal.